



**SOUTH DAKOTA
LOTTERY**

VIDEO LOTTERY **NEWS & UPDATES**

FROM THE COMPUTER ROOM

VETERAN'S DAY HOURS

The Video Lottery Computer Room will be **open on Friday, Nov. 11, from 9 a.m. – 11 a.m.** in observance of the **Veteran's Day** holiday and will be open regular business hours the following week.



THANKSGIVING HOLIDAY HOURS

The Video Lottery Computer Room will be open on **Thursday, Nov. 24 and Friday, Nov. 25, 2015, from 9 a.m. – 11 a.m.** in observance of the Thanksgiving holiday and will be open normal business hours the following week.

NEWS YOU CAN USE TO OPERATE BETTER

FISCAL YEAR 2016

ANNUAL REPORT AVAILABLE

The South Dakota Lottery's Fiscal Year 2016 Annual Report is now available to view [online](#). Within its pages you'll not only find detailed statistical information but also an accounting of our achievements and improvements during the fiscal year. If you have any questions regarding the annual report, please feel free to contact us at 605.773.5770 or lottery@state.sd.us.



UNDERAGE IN CASINOS

All customers must be 21 years old or older to play and drink in your establishment. Please train your staff to card customers that look under 21 years old. In addition it is important to monitor video lottery machines to prevent access to or play by persons who are under the age of 21 years. Not doing this could result in fines, loss of license, and other punishment.

COMMISSION MEETING

Friday, Dec. 2

OPERATORS & TECHNICIANS

Be sure your paperwork for [board changes](#) and [movements](#) includes an Audit ticket and can be e-mailed to VideoLottery@state.sd.us.

CURRENTLY OPERATING

The following licensed manufacturers have approved hardware and software in the market.

- Grand Vision Gaming
- IGT
- Scientific Games International
- IGT Canada Solutions, ULC (formerly GTech Canada ULC-Spielo)
- MTD Gaming, Inc.

VLC, Fortunet/Summit, Harms Vending, and Techlink Entertainment also have equipment in the field.

Licensed distributors include:

- Fortunet
- Grand Vision Gaming
- Harms Vending
- IGT
- Scientific Games International
- IGT Canada Solutions, ULC (formerly GTech Canada ULC-Spielo)

OPERATORS: LOG BOOKS REQUIRED TO BE MAINTAINED

Please check your locations and remind your staff that log books must be maintained every time a machine is opened. If you are out of log books please call the Lottery office and request some. In accordance with administrative rule **48:02:10:07**, there must be a log book in every machine. **Maintenance log forms are required.** A written maintenance log shall be kept in each video lottery machine located within the main cabinet access area. Every person, including lottery personnel, who gains entry into any internal space of a video lottery machine must sign the log, indicate the time and date of entry, indicate the mechanical meter readings, and list the areas inspected or repaired. The maintenance log forms must be obtained through the lottery and retained by operators for a period of three years from the date of the last entry. The maintenance logs must be available for inspection by the lottery upon request.

UPDATE YOUR EMAIL ADDRESSES

Please be sure that your email address is up-to-date. We have had several bounce backs when sending out this e-newsletter and have recently discovered that some email providers are marking the newsletter as SPAM and have blocked us from sending email. If you or someone you know has not been receiving the Video Lottery e-newsletter, contact Jennifer Baker at Jennifer.baker@state.sd.us with an updated email address or try adding us to your contact list.

MAILING ADDRESS CHANGE

The Lottery is in the process of eliminating its PO Box, so we're asking that you start using our physical address when sending items through the mail. The correct address to use going forward is **South Dakota Lottery, 711 East Wells Avenue, Pierre, SD 57501.**

REPORT ALTERED CASHOUT TICKETS

Please remain vigilant and report any instances of altered cashout tickets to local authorities as well as to [Robyn Seibel](#) at the Lottery.

QUICK LINKS

lottery.sd.gov

[Video Lottery](#)

[Retailer/License Info](#)

[Where Does the Money Go?](#)

VIDEO LOTTERY MARKETING

ANOTHER ROUND FOR HIGH ROLLERS



Many video lottery establishments offer their customers and players drink specials, whether it be through a happy hour, player rewards program or a Players Club. Las Vegas casinos have long utilized the “free drinks for players” philosophy, regardless of how long or how much the person was playing. That may soon be changing. Two large casino companies – Caesars Entertainment and MGM Resorts – are

trying new technology by which they can track how much a player is spending while playing a casino game. The casinos’ new practice may become serving drinks to players based on how much they spend while playing. According to the L.A. Times, currently only video poker fans at specified bars are subject to the “play-to-drink” practice. At all nine sports bars in Caesars’ properties on or near the Vegas Strip, lights have been installed on the rear of video poker machines that only flash green when the player has wagered a certain amount

of money on each hand. Bartenders only provide free drinks to the player when the light on the machine flashes. What's your casino's drink policy for players? Do you think the "play-to-drink" idea will hurt or help Las Vegas casinos? Share your comments with us at lottery@state.sd.us.

OTHER INFORMATION

STATS FROM THE FIELD

As of Oct. 28, 2016, 1,063 MCD's have been installed and 2,997 line game machines are in operation statewide.

Newsletter Archives

For past newsletter issues, email Jennifer Baker at jennifer.baker@state.sd.us

Stay Connected



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